

MEETING

COUNCIL

DATE AND TIME

TUESDAY 30TH JULY, 2019

AT 7.00 PM

VENUE

HENDON TOWN HALL, THE BURROUGHS, LONDON NW4 4BQ

Dear Councillors,

Please find enclosed additional papers relating to the following items for the above mentioned meeting which were not available at the time of collation of the agenda.

Item No	Title of Report	Pages
1.	QUESTIONS TO THE LEADER (AND COMMITTEE CHAIRMEN IF HE/SHE HAS DELEGATED)	3 - 52

Faith Mwende faith.mwende@barnet.gov.uk 020 8359 4917

This page is intentionally left blank

Qn.	Councillor	Question	Response by	Response
1.	Cllr. Brian Gordon	There has been an alarming increase in knife crime attacks in London. How does Barnet's record of such crime compare proportionately with London as a whole and is our Council doing as much as it can in liaison with the police to combat this scourge	Chairman, Community Leadership and Libraries Committee	<p>In the last 12 months (to June 2019) there have been 422 knife crime offences in Barnet, which equates to a rate of 1.02 per 1000 population. This rate is the 7th lowest out of the 32 London boroughs and is 35% lower than the London average.</p> <p>We are committed to working with the police to combat knife crime and serious violence through the Safer Communities Partnership and the Barnet Safeguarding Children Partnership, and through the REACH (Resilient, Engaged, Achieving Children) Team.</p>
2.	Cllr. Barry Rawlings	Have the administration any plans to reduce the number of questions asked by councillors at committee or full Council?	Chairman, Constitution and General Purposes Committee	No
3.	Cllr. Brian Gordon	How much is Barnet benefitting from the extra £150m + being provided by Government to local authorities to repair potholes in roads?	Chairman, Environment Committee	The Council received central government funding to repair potholes in the 18/19 financial year (£690,000) and the 17/18 financial year (£91,036).

4.	Cllr. Gill Sargeant	<p>The walkway from the bridge over the Silkstream in Montrose Park is not due to be opened until the end of November. Residents finding the walkway closed are finding other unsafe ways to cross over. Could the borough please find a safe way of opening the walkway?</p>	<p>Chairman, Assets, Regeneration and Growth Committee</p>	<p>The Councils project team are in regular communication with Fairview Ltd and are awaiting confirmation on opening dates for the bridge.</p> <p>The Councils improvement programme at Montrose/Silkstream Park involves the whole park, which is a live construction site with many health and safety considerations. The team are reviewing the feasibility of opening particular zones within the park to enable access from the Fairview site through to the Uritas Youthzone.</p> <p>However, this could not be achieved until post the summer period at the earliest whilst our construction partner, Blakedown Ltd complete associated works. We would also need to ensure that in opening up specific routes, the health and safety of visitors to the site was not compromised.</p>
----	---------------------	---	--	---

5.	Cllr. Brian Gordon	Could you please provide a brief feedback on the success of his year's Passover refuse collection facility?	Chairman, Environment Committee	<p>In 2019 the Passover Waste service consisted of three elements for households in designated roads</p> <p>A) Three extra bags of side waste taken on the normal collection day</p> <p>B) An additional bag collection of up to three bags of waste on Thursday, for those whose normal collection day is Tuesday and Wednesday</p> <p>C) Five locations where a static vehicle would be placed for residents to bring waste to on Friday from 10am to 4pm.</p> <p>The service collected approximately 90 tonnes of additional waste from the 333 designated roads (potentially serving 18,442 households), and 30 tonnes from the 5 static locations on the Friday. 50% of the tonnage came from the Wednesday NW11 collection area which holds 99 of the 333 designated roads, showing the need and uptake for the service may be greatest in this area.</p> <p>The total amount collected on 120 tonnes is equivalent to 11 full refuse vehicles.</p>
----	--------------------	---	---------------------------------	---

6.	Cllr. Paul Edwards	The government's latest fuel poverty statistics, dated 13 June 2019, show that Barnet experienced a 25 per cent increase in the number of fuel poor households between 2016 and 2017, one of the highest percentage increases in London. Will the council develop a cold homes programmes to help low income and vulnerable households tackle fuel poverty?	Leader	Fuel poverty is clearly a concern for some residents in Barnet. We will be reviewing statistics and considering actions that the Council and other agencies can take to help our residents over the coming months.
----	--------------------	---	--------	--

7.	Cllr. Brian Gordon	Is there a concern, or even evidence, that the new Tenancy laws are making it more difficult for private landlords to gain possession of their properties could result in less rented accommodation being available in Barnet?	Chairman, Housing Committee	<p>In April 2019, the Government announced its intention to end a landlord's ability to end the right of Landlords to evict tenants at short notice with no good reason.</p> <p>Under the proposals, landlords will have to provide a concrete, evidenced reason already specified in law for bringing tenancies to an end a marked step-change from the current rules which allows landlords to evict tenants at any time after the fixed-term contract has come to an end, and without specifying a reason.</p> <p>To ensure responsible landlords have confidence they will be able to end tenancies where they have legitimate reason to do so, the government will amend the Section 8 eviction process, so property owners are able to regain their home should they wish to sell it or move into it. Court processes will also be expedited so landlords are able to swiftly and smoothly regain their property in the rare event of tenants falling into rent arrears or damaging the property – meaning landlords have the security of knowing disputes will be resolved quickly.</p> <p>There is currently no date set for the new legislation needs to change the law, which will follow a consultation period and the passage of a Bill through Parliament. It is not possible at this stage to say whether the intended legislation will lead to a reduction in rented accommodation in Barnet.</p>
----	--------------------	--	-----------------------------	--

8.	Cllr. Sara Conway	Why were the heritage windows at the former Church End Library site stolen? And how can this situation be avoided in future?	Chairman, Assets, Regeneration and Growth Committee	<p>Unfortunately, over the period December 2017 to June 2019, the council has been the victim of a number of crimes related to the old Church End Library, including theft, illegal occupation and vandalism.</p> <p>The police have been to the property a number of times and arrest were made in January 2018, however, this has not deterred further break-ins and criminal activity. On one of those occasions, the stained glass window in question was stolen from behind a wooden panel, and the panel re-fixed to cover up the theft.</p> <p>Vacant buildings will always be secured in the most appropriate way in order to reduce the risk of theft and/or illegal occupation. In this case, the building was physically secured repeatedly and ultimately caretakers were situated in the building once it was discovered that the thieves were using tools to get into the building and then re-securing it from the inside to make it look like there had been no forced entry.</p>
9.	Cllr. Brian Gordon	Can you briefly outline the progress on the new intended Youth Zone within Barnet?	Chairman, Children, Education and Safeguarding Committee	<p>Unitas Youth Zone opened its doors on Sunday 22 June with over 1400 local residents in attendance. Since then over 2,600 young people have signed up as members and around 250 young people attend evening sessions. Community groups have started using the facility with Barnet FC and Tully's Boxing Club provide coaching sessions on a regular basis. We are delighted with the progress made by the service and look forward to their continued, sustained success.</p>

10.	Cllr. Alan Schneiderman	In common with the rest of the world, does Barnet face a climate change emergency?	Chairman, Environment Committee	Parliament has declared a climate emergency. When it comes to climate change, that which is true for the rest of the UK is also true for Barnet.
11.	Cllr. Brian Gordon	What are your reflections on the fact that this Borough's secondary schools have been ranked second best in England?	Chairman, Children, Education & Safeguarding Committee	I am very pleased that our hard work in children's services has been validated in so many ways over the past few months. Our secondary schools are absolutely something to be proud of. All secondary schools are rated as 'Good' or 'Outstanding' by Ofsted.
12.	Cllr. Arjun Mitra	I understand that the Council allocated around £10 million to replace doors on Barnet Homes properties to bring them up to standard, has this money been spent, and how many homes benefited?	Chairman, Housing Committee	<p>There are around 5000 glass-reinforced plastic (GRP) fire doors across the Barnet Homes stock, for which a provision of £10.5m has been made for replacing the doors as part of the £51.9m fire safety improvement programme approved by the Housing Committee.</p> <p>Barnet Homes have carefully followed the advice of the Government and that of the Expert Panel it has set up to advise on such matters and subsequently have completed updated fire risk assessments of all blocks in which GRP doors are present. Each risk assessment stipulates a target timescale within which the doors should be replaced and subsequently these timescales inform the replacement programme</p>

13.	Cllr. Brian Gordon	Please can you confirm the time frame for the installation of the long-awaited part-pavement parking scheme in Broadfields Avenue and Edgwarebury Lane, Edgware.	Chairman, Environment Committee	<p>Consultation was undertaken earlier this year, Officers are reviewing the findings and will be completing a detailed report for Chief Officer approval and sign off.</p> <p>If approval is granted to proceed with the scheme(s), Officers will liaise with Councils Contractor over the summer period to agree a timeline for the implementation of the works which is likely to be completed in the Autumn 2019.</p>
14.	Cllr. Nagus Narenthira	What has the council administration done to help the residents of Colindeep Lane, Colin Gardens and Greenway who were affected by recent Flooding?	Chairman, Environment Committee	<p>As part of the regeneration of Silk Stream Park and Montrose Park, the Council has worked collaboratively with the Environment Agency and the Greater London Authority (GLA) to secure external funding to incorporate flood alleviation measures along the Silk Stream, including a wetland that will function as a flood attenuation basin.</p> <p>These upstream measures are designed to reduce the flow of the river downstream during flood events and as such should benefit the residents downstream in The Greenway, Colin Gardens, and Colindeep Lane.</p>
15.	Cllr. Gabriel Rozenberg	Please provide a list of any streets in Barnet that the council has on record as having been named after women.	Chairman, Environment Committee	We do not have a list of roads named after women.

16.	Cllr. Barry Rawlings	In his speech at the last Council meeting, the leader talked of affordable housing as helping young people 'get a foot' on the housing ladder. Does he accept that the government's definition of affordable is out of the reach of most young people in Barnet and in order for families to be close to each other and support networks it is more social housing we need rather than fantasy 'affordable' housing?	Leader	<p>The Government defines affordable housing in the National Planning Policy framework. This includes social rented homes, affordable rented property at up to 80% of market rent, or properties where the rent is at least 20% below market rents.</p> <p>In addition, affordable housing includes a number of options for low-cost homeownership, including starter homes, discounted market sale (at least 20% below market) and shared ownership.</p> <p>The council's own approach recognises the need to have a variety of affordable housing products to meet the needs of different income groups. This includes building new homes at 65% affordable rents via Opendoor Home, and new council homes at London Affordable rents via the Housing Revenue Account. In addition, affordable rents in Barnet are capped at Local Housing Allowance levels, making them eligible for Housing Benefit should the tenant be eligible for this.</p>
17.	Cllr. Gabriel Rozenberg	Please provide a list of all statues, sculptures, public art etc in Barnet that are known to commemorate historical female figures.	Chairman Assets, Regeneration and Growth Committee	<p>The only statues the council are aware of, known to commemorate historical female figures, are a sculpture of Margret Thatcher, located in the Mayor's Parlour, and one in memory of Dame Henrietta Barnett, founder of Hampstead Garden Suburb, located in Central Square, NW11. Further details can be found at https://historicengland.org.uk/listing/the-list/list-entry/1078867</p>

18.	Cllr. Gill Sargeant	Can the borough ensure that the 303 bus route is reopened round Corner Mead in Grahame Park.	Chairman, Environment Committee	Officers continue to work towards the re-opening of the route. Work has been undertaken to set back the 'stop' line at the signals and a further route test has been carried out. The council awaits Transport for London (TfL) and the bus operator to finalise their checks, so it could be worth redirecting this question to the local Assembly Member.
19.	Cllr. Gabriel Rozenberg	Please provide a list of all public toilets, whether council administered or otherwise, by ward. Please describe how the number of public toilets compares with the recent past (eg 10 years ago).	Chairman, Environment Committee	As indicated on the Barnet Open Data Portal there are currently 26 public toilets in operation which are managed by various Council departments depending on their location (Highways, Street Scene and Property Services). It does not appear that historical data is available to indicate how this can be compared with the number that existed ten years ago, however it is officers view that this would not have significantly changed over that period.

20.	Cllr. Paul Edwards	<p>The government's latest fuel poverty statistics, dated 13 June 2019, estimate that 1 in 8 households in Barnet, a total of 17,346 households in the borough, live in fuel poverty. What steps are being taken to identify residents in fuel poverty?</p>	Leader	<p>In Barnet, households living in fuel poverty are identified by housing officers, adult social care and Age UK. The council has also given information and signposting information to GP's and Ambulance workers so that they can refer people to relevant services.</p> <p>In the Health and Well Being Board (HWBB) consultation response to the Barnet Housing Strategy, a commitment was made to expand education and training for primary healthcare workers in order to increase the identification and referral of patients living in colder homes.</p> <p>An analysis completed by the GLA found that Londoners most likely to report not being able to keep their home warm in winter include those in the lowest income quintile (31 per cent), single parents (27 per cent), those living in social rented accommodation (27 per cent) and disabled Londoners (25 per cent). These are the same population subgroups at risk of food poverty, for which an extensive analysis was completed in Barnet in 2018. As a result, a combined care pathway for food and fuel poverty is being developed for consideration at an upcoming HWBB. The aim of the pathway is to assist frontline workers with identifying people in need of support, raise awareness of appropriate referral processes and ensure people can access appropriate support.</p>
-----	--------------------	---	--------	--

21.	Cllr. Gabriel Rozenberg	Please provide an overview of the location and extent of all cycle lanes in Barnet that are physically separated from the main highway.	Chairman, Environment Committee	Cycle routes off the carriageway in Barnet are mainly routes through parks and open spaces. Notably a route through much of the Dollis Valley, routes that share the pavement alongside stretches of the major TfL roads (A1, A41 and A406) and other links where cyclists can use bridleways and restricted by-ways or where shared use of a public footpath is permitted.
-----	-------------------------	---	---------------------------------	---

22.	Cllr. Sara Conway	What steps has the Council taken to prepare for Brexit?	Leader	<p>On 20th February 2019, a report went to Policy and Resources Committee outlining our approach to Brexit preparedness. Through research and guidance from central government, the Local Government Association, London Councils and other Local Authorities; a set of themes were identified which have been used as a framework for assessing opportunities and mitigating potential risks. This has been captured through the creation of an impact log which focuses on the following themes:</p> <p>“no deal”</p> <ul style="list-style-type: none"> • Workforce • Citizens’ rights • Community cohesion • Council funding • Supply chain • IT/systems • Legislation • Economy • Emergency planning • Elections <p>Due to the uncertainty and changing picture on a national level regarding Brexit, it is difficult to assess potential impacts on Barnet with certainty. Therefore, the council is preparing for potential impacts that could occur under either a deal or no-deal scenario. The council will continue to assess the themes identified as more information becomes available nationally, and the terms of any deal become clearer. We have also engaged with our delivery partners who are responsible for delivering services on behalf of the council. These organisations identified many similar issues to the council, and</p>
-----	-------------------	---	--------	--

				have been incorporated into the impact log. Keeping abreast of national developments forms a key part of our approach and we will continue to monitor and follow any guidance provided by central government and national bodies. The council is also represented on the London Resilience Forum, Local Authorities Panel, London Councils and London Prevent Network who take a collective approach to reporting information to the Ministry of Housing, Communities and Local Government (MHCLG).
23.	Cllr. Alex Prager	Would the leader join me in welcoming the news of an English Heritage blue plaque to be unveiled in West Hendon in commemoration of the pivotal role played in the borough during Operation Fortitude?	Leader	Absolutely. So often the work that goes into setting up intelligence operations goes under-acknowledged, and I am proud that West Hendon played a role in aiding the Allied war effort in this way.
24.	Cllr. Alan Schneiderman	How many potholes are there in Barnet?	Chairman, Environment Committee	There are currently 374 identified carriageway defects logged for action.

25.	Cllr. Alex Prager	Can the Chairman of Adults & Safeguarding committee comment on how satisfied the users of our adult social care services are?	Chairman, Adults and Safeguarding Committee	<p>Barnet has a positive record on measures of satisfaction. For example, the most recently available national survey and performance data show that:</p> <ul style="list-style-type: none"> • 63.6% of people who use adult social care in Barnet are extremely or very satisfied with their care and support, compared with 60.7% for our nearest neighbours and 59.3% in London. In addition 27. 1% of people were quite satisfied • 75.8% of people feel in control of their lives, compared with 71.2% in our nearest neighbour councils and 70.1% in London. • 83.7% of Barnet people say those services made them feel safe and secure, which is equal to our nearest neighbours and better than the London average of 82.2%. • 80.9% of adults with mental health needs live independently, considerably better than our nearest neighbours (67.1%), the London average (61%) and the England average (57%). • 78% of people with learning disabilities live independently, again better than our nearest neighbours (70.9%), London (73.3%), and England 77.2%.
-----	-------------------	---	---	---

26.	Cllr. Arjun Mittra	What are the latest plans for Willow House, and will the council send a briefing to ward councillors on the latest information they have regarding the families affected?	Leader	<p>Tenders for the refurbishment work at Willow House were received in May 2019. Unfortunately, upon analysis, it was considered that they did not represent value for money and subsequently a decision was taken to re-tender the project. This process is now complete and the results are currently being reviewed by Barnet Homes. Provided the tenders prove to be acceptable it is expected that work will commence work in late August and be finished by early in the new year.</p> <p>A total of 13 properties were affected by the fire at Willow House, of these 2 were occupied by Barnet Homes tenants with the remainder being leasehold properties. Barnet Homes has already successfully rehoused one of the secure tenant households in a new property, whilst the second family voluntarily remains in temporary accommodation awaiting the refurbishment of Willow House to be completed. The leaseholders affected by the incidents also received advice and assistance from Barnet Homes. Currently, no leaseholders or their subtenants are living in temporary accommodation provided by Barnet Homes, having sourced their own accommodation. Leaseholders have been kept updated on developments by the insurance company Barnet Homes continue to liaise with as part of the refurbishment process.</p>
-----	--------------------	---	--------	--

27.	Cllr. Gabriel Rozenberg	What work has been done over the past six months to keep our streets clean?	Chairman, Environment Committee	<p>Street Scene continues to work hard to deliver street cleansing services, both proactive and reactive, to relevant land across the borough. Over the last 6 months the service has:</p> <ul style="list-style-type: none"> • Emptied litter bins over 100,000 times • Cleared over 3,000 fly-tips which had been reported • Collected and disposed of 2,475 tonnes of litter and detritus from our streets • Fully weed sprayed all of the borough 21 wards <p>At Environment Committee on 4 June a raft of options were approved, setting out how an additional £500k would be used to make further improvements to the service.</p> <p>The approved options are in the process of being implemented and positive feedback, particularly on residential road cleansing, is being received.</p>
28.	Cllr. Nagus Narenthira	What measures will be taken so that the residents of Colin Gardens, Colindeep Lane and Greenway would not be put at risk of future Flooding?	Chairman, Environment Committee	See Question 14

29.	Cllr. Felix Byers	How are the plans for our Borough's new town in Brent Cross developing?	Leader	<p>The Brent Cross programme is progressing well with a number of key milestones reached in the past 12 months. Following the deferral of the Brent Cross Shopping centre development, the council agreed a revised funding agreement with central government to ensure the new town centre development could proceed ahead of the shopping centre. Following on from this agreement the council has progress works to deliver the new Thameslink rail station, to be named Brent Cross West. The Official Journal of the European Union (OJEU) procurement process for delivery of the station is well underway with the contract due to be let in October this year. Other supporting works on replacement rail sidings and waste facility are also progressing well.</p> <p>The Council's partners in the Brent Cross South development, Argent Related, have secured planning approval for the first three residential plots in the new development, and the council have secured vacant possession of a large number of industrial units that will make way for the new town centre. Demolition of these units is due to start in August, with works on the plots and associated infrastructure due to begin in early 2019.</p>
-----	-------------------	---	--------	--

30.	Cllr. Barry Rawlings	Barnet's current housing target is 2,349 per annum. However, the Conservative Government has raised this to 4,126 a 75% increase every year. Does he consider this vast increase, supported by our 3 MPs 'a threat to the suburbs'?	Leader	<p>The Mayor's Draft London Plan sets a target of 3,134 per annum, an increase of 33% on the current housing target.</p> <p>The Government's standardised assessment raises it further and presents a significant challenge for Barnet and its emerging Local Plan.</p> <p>Ensuring that the Borough retains the qualities that make it attractive while also accommodating the future needs for new homes, jobs and infrastructure is a role for the new Barnet Local Plan, a draft of which we will publish in the Autumn.</p>
-----	----------------------	---	--------	--

31.	Cllr. Felix Byers	What work is being done specifically to assist the poorer areas of our Borough?	Leader	<p>The Council Regeneration Programme aims to deliver investments and improvements to the poorer areas of the borough and includes estates such as Stonegrove, Grahame Park, West Hendon and Dollis Valley. The completion of the Council's first regeneration scheme at Stonegrove/Spur Road Estate is a demonstration of this. The scheme provided:</p> <ul style="list-style-type: none"> •999 new homes of which 498 were affordable homes and 344 of these were social rented •Award-winning Church and Community building providing education and recreation activities for adults and children. Including a nursery and café. This is managed by a Community Trust established for this purpose. •Local Energy Centre •£30 million of government funding to support the provision of affordable housing •High-quality public realm and improved connectivity to the surrounding area •Improvements to the Highways •Over £800k of S106 contributions to support local improvements to the open space, highways and employment and skills. <p>The other regeneration schemes are also on their way to delivering improvements to their local areas. The Council also delivers targeted support schemes such as BOOST, which is a partnership with Barnet Homes, JobCentre Plus, Barnet & Southgate College and a number of local community organisations. It helps unemployed residents from Childs Hill, Burnt Oak and the surrounding areas to find work. BOOST also provides housing support, benefits advice and training</p>
-----	-------------------	---	--------	--

				opportunities.
32.	Cllr. Gill Sargeant	Could the Council please find a way of ensuring some spaces are made available on the car park at Quakers course for key volunteers at projects on the Concourse.	Chairman, Environment Committee	<p>Quakers Course is now a Council managed car park that is already extremely well subscribed and is almost entirely 100% utilised.</p> <p>We are strongly in support of organisations supporting residents of the Grahame Park estate and alternative bays at the rear of Concourse properties are available.</p> <p>A charity parking permit scheme/discount is currently under consideration to support the voluntary sector throughout the borough.</p>

33.	Cllr. Thomas Smith	How did the Council achieve a turnaround in our Ofsted report in such a short space of time?	Chairman, Children, Education & Safeguarding Committee	<p>The incoming DCS had identified problems with Children’s Social Care prior to the inspection carried out in 2017 and the team that led the transformation had come into post.</p> <p>OFSTED identified in their 2019 report “<i>Leaders and managers have made significant progress in improving the quality of children’s services since the previous inspection in 2017. Their determination to strive constantly for improvement and their openness to learning have driven change at pace. This has been supported by the positive input of the improvement board. Strong and effective leadership at a political level and throughout the council has prioritised support and care for children and young people</i>”. Critical to our improvement has been the commitment and focus of all of our staff in Family Services and our partners to work tenaciously for children and young people leading to a child-focussed service.</p>
34.	Cllr. Paul Edwards	The government's latest fuel poverty statistics, dated 13 June 2019, provide data at the Lower Layer Super Output Area (LSOA) level. Can the Leader please provide fuel poverty data in terms of absolute number of households and percentage of households for every ward in Barnet?	Leader	<p>The sub-regional fuel poverty statistics compiled by the Department for Business, Energy and Industrial Strategy (BEIS) are estimates of the number and proportions of fuel poor households by small geographies such as local authority Lower Layer Super Output Area (LSOA). Sub-regional modelling is done because the relatively small sample size of the survey does not give sufficient coverage for all local authorities. It is therefore inappropriate to aggregate that data and provide absolute numbers of households in fuel poverty by ward. Additionally, data is not available from BEIS at ward level. The smallest geography available is LSOA that has been mapped and presented alongside the boundaries of Barnet wards.</p>

35.	Cllr. Gabriel Rozenberg	How many electric charging points have been installed across the Borough in the last six months?	Chairman, Environment Committee	<p>The phase 1 roll-out has included 40 Lamp Post EV Chargers being installed. This comprises our activity over the last six months.</p> <p>In August this year a further 40 lamp column electric vehicle chargers will be installed.</p> <p>In addition, over the coming months, 15 free standing chargers are planned to be installed at Copthall Leisure Centre and seven free-standing chargers will be installed at New Barnet Leisure Centre. Finally, 15 free standing chargers will be installed in our car parks and on-street locations in the early autumn.</p>
36.	Cllr. Sara Conway	How prepared is the Council to mitigate the impact of a No Deal Brexit on Barnet residents?	Leader	See question 22

37.	Cllr. Sarah Wardle	Is there any evidence that Public Spaces Protection Orders (PSPO) work?	Chairman, Community Leadership and Libraries Committee	<p>Each PSPO is supported by a multi-agency action plan focussing on engagement, enforcement, raising awareness and is subject to regular review by Barnet Community Safety Team.</p> <p>Since the introduction of the Burnt Oak PSPO in October 2018 we have:</p> <ul style="list-style-type: none"> • Achieved a 60% reduction in London Ambulance Service calls for alcohol-related incidents. • Achieved a 40% reduction in Anti-social behaviour (ASB) calls. • Secured 5 Criminal Behaviour Orders for individuals who have breached the PSPO • Served 1 Community Protection Notice on a premise that served alcohol to the local street drinkers • Revoked the license of 1 off-license following court action <p>The PSPO has been effective in reducing, disrupting and deterring the anti-social behaviour, raising awareness amongst the local community, providing additional enforcement powers to officers and enabled a more co-ordinated targeted approach by the council and its partners in the areas covered by the PSPO.</p>
-----	--------------------	---	--	--

38.	Cllr. Alan Schneiderman	What advice has the council received from the police in response to its plans to stop locking parks at night?	Chairman, Environment Committee	Prior to 23 November 2018, Barnet Community Safety Team sought the views of Barnet Police regarding the question of the locking or not locking of parks. On the 23rd November Barnet Police responded with a report outlining the police views. The police broadly believe that the Council should lock parks, and that any decision not to do, should not be a borough-wide blanket policy.
-----	-------------------------	---	---------------------------------	--

39.	Cllr. Felix Byers	What can be done to reduce hate crime in the borough?	Chairman, Safer Communities Partnership Board	<p>In the last 12 months (to June 2019) in Barnet there have been 774 Racist and Religiously motivated crime equating to a rate of 1.9 per 1000 population. This rate is in line with the overall rate in London in the same period which was also 1.9.</p> <p>Barnet Safer Communities Partnership recognises that Hate Crime is considerably underreported and is making a concerted effort to increase community confidence to report hate crime.</p> <p>By raising awareness, increasing confidence and the options of how victims can report Hate Crime we expect to see an increase in reporting as this crime is under-reported. A <u>reduction</u> of reports (incidents) would not necessarily demonstrate a success. Initiatives to increase reporting include:</p> <ul style="list-style-type: none"> • Delivering Barnet's <i>Zero Tolerance to Hate Crime</i> Project commissioned by Barnet Community Safety Team (MOPAC funding) • The project brings together Barnet Council, the Police, Barnet Mencap and other community and voluntary sector partners in order to increase the profile and reach of Barnet's Hate Crime Reporting Centres. • The reporting centres support people who have been victims of hate crime to report it. The project has held Hate Crime Awareness raising workshops with residents and service users. <p>The project has been running over the last 24 months, during which time it has delivered 13 Hate Crime reporting awareness sessions across the partnership, training a total of over 120 staff; delivered 12 Hate Crime Awareness Workshops</p>
-----	-------------------	---	---	--

				delivered across the borough with these being attended by a total of over 210 residents and service users. In addition, as a result of the projects outreach work 297 residents have signed up as Hate Crime reporting Champions.
40.	Cllr. Arjun Mittra	Will the Council look at the state of the pavements on Elmshurst Crescent and see if they are able to fit a resurfacing job into the programme?	Chairman, Environment Committee	<p>The Council undertakes an annual condition survey to assess the condition of all footways and carriageways in the borough.</p> <p>The condition survey undertaken in October 2018 did not indicate that any remedial works were required in Elmshurst Crescent N2.</p> <p>The 19/20 Network Recovery Programme was agreed at the Environment Committee on 14 March 2019, after consultation with ward members, and this did not include Elmshurst Crescent in this year's programme.</p>
41.	Cllr. Alex Prager	What work is being done to celebrate the work our many groups and individuals around Barnet are doing that adds so much to our community?	Leader	<p>To celebrate diversity and social cohesion in the borough of Barnet Strategy and Communications launched the Together, we are Barnet campaign on Monday 3 June.</p> <p>It is a campaign that is full of positive messages about our diverse community and the strength of its connections. It creates an identity that we hope will celebrate the positive contributions of the people that live, work, study and volunteer here, as well as that of the council and the work of our strategic partners.</p>

42.	Cllr. Nagus Narenthira	Why is the administration allowing changes to the original planning applications in the new developments in Colindale?	Chairman, Planning Committee	Applicants are allowed, under planning law, to make applications for amendments to approved schemes. Such amendments need to be considered on their planning merits.
-----	------------------------	--	------------------------------	---

43.	Cllr. Sarah Wardle	With violent crime increasing across the city, what is being done in Barnet to keep our residents safe?	Chairman, Safer Communities Partnership Board	<p>Currently Barnet residents pay more per police officer than citizens of any other borough. We continue to lobby City Hall to provide the borough with more police officers to help keep our residents safe.</p> <p>In the last 12 months (to June 2019) there have been 422 knife crime offences in Barnet, which equates to a rate of 1.02 per 1000 population. This rate is the 7th lowest out of the 32 London boroughs and is 35% lower than the London average.</p> <p>Through the Safer Communities Partnership and the Barnet Safeguarding Children Partnership the Council is committed to working together with the police to reduce knife crime and serious violence.</p> <p>This work is delivered through a range of initiatives including the REACH team. The Barnet REACH Team, based within Family Services, aims to engage and support vulnerable young people to reduce their risk of, and vulnerability to, engaging in gangs, serious youth violence, child sexual exploitation, missing episodes and related vulnerabilities.</p> <p>REACH has capacity to work with up to 45 young people (aged 11-17) and their families at any one time. Those being worked with display all or some of the following vulnerabilities: Child sexual exploitation; Gang Serious Youth Violence/offending (GSYV); Missing persons episodes; Harmful sexualised behaviour.</p> <p>In addition, the police are working to keep dangerous weapons</p>
-----	--------------------	---	---	--

				<p>off the streets through monthly Op Sceptre activity in Barnet including Test purchase operations and community weapons sweeps (over 180 conducted in the last three months), knife crime patrols and knife bins at transport hubs.</p> <p>There is also a range of preventative and educational activity focused towards young people, including:</p> <ul style="list-style-type: none"> - <i>Growing Against Violence</i> are delivering a public health and public safety programme, delivering evidence-based preventative education sessions in Barnet Schools - Mentoring and support and access to positive activities for young people, through programmes such as <i>Art Against Lives</i> - Promotion of membership of youth organisations e.g. <i>Police cadet scheme, LFB Cadet scheme</i> (Barnet Police have a thriving cadet scheme with over 80 active members) - The Barnet Youth Offending Team is developing a weapons awareness group work programme aimed at those at risk of or already convicted of possession of weapons. <p>Activity is also in place to support Victims of Crime and people vulnerable to exploitation, including:</p> <ul style="list-style-type: none"> - No Knives, Better Lives Programme successfully embedded alongside work of the REACH and YOT who are working with young people at risk of criminal or sexual exploitation. - Clinical Practitioners are now embedded in the YOT facilitating rapid Mental Health screening and access to therapeutic services. <p>NHS England are funding a liaison and diversion role which</p>
--	--	--	--	--

				works within the Police station to assess using.
44.	Cllr. Barry Rawlings	There have been several incidents of attacks in Barnet including a tragic fatality. The remit for community safety is with the Community Leadership and Libraries Committee - which is the only cross-party opportunity to scrutinise and ensure services are working together. Yet the next meeting of the committee has been cancelled - what message does this send out to residents?	Chairman, Community Leadership and Libraries Committee	<p>There are a number of ways that the residents are reassured about the work that takes place on ensuring community safety. This includes:</p> <ul style="list-style-type: none"> • Targeted information to members and residents following an incident. • The Safer Communities Partnership Board (statutory board) meets every quarter and is a public meeting with all papers published – chaired by the lead member for community safety – also scrutinises the statutory partnership on progress and working together. Therefore, there is regular public-facing information specifically focussing on community safety demonstrating the commitment of the partnership agencies to keep Barnet Safe. <p>Various delivery groups for the crime themes (VAWG, Prevent, ASB, Violence, high volume crime, reducing offending) also take place quarterly to ensure the partnership is working together to protect their communities from crime and anti-social behaviour, these will all within their own scope deliver on community engagement</p>

45.	Cllr. Thomas Smith	How is the work on the new leisure centres, which are being built in Barnet to give our residents more choice and opportunities to remain healthy, progressing?	Chairman, Adults and Safeguarding Committee	<p>New Barnet Leisure Centre in Victoria Recreation Ground, New Barnet and the redevelopment of Barnet Copthall Leisure Centre, Mill Hill are due for completion by the 29th July and 1st August respectively.</p> <p>The new facilities include a range of activities and opportunities available for residents, community groups, sports clubs and schools. For example, New Barnet has two swimming pools, a gym, fitness studio, health consulting rooms, café and community library. This replaces the swimming pool at Church Farm.</p> <p>New Barnet Leisure Centre is currently scheduled to open in August 2019 closely followed by Barnet Copthall Leisure Centre which is scheduled to open on the 1st September 2019.</p>
46.	Cllr. Paul Edwards	With fuel poverty increasing significantly in Barnet, why has the council not signed an Energy Company Obligation (ECO) Statement of Intent to allow additional Flexible Eligibility funds to support improve resident's household energy efficiency?	Leader	<p>The council is engaged with the implementation of actions from the Mayor's Fuel Poverty Action Plan (2018). As part of this work public health is exploring way which the council can adopt NICE guidance (NG6), identifying which actions are most appropriate for the borough.</p> <p>We are focusing our efforts on adopting a coordinated, preventative approach to fuel poverty. This involves helping residents into better paid employment to reduce their chances of being fuel poor in the first instance, and providing financial management and energy/water conservation advice to residents at risk.</p>

47.	Cllr. Alex Prager	What does the Council plan to do going forward to move from Good to Outstanding in our Ofsted performance?	Chairman, Children, Education & Safeguarding Committee	<p>The grade criteria for outstanding set out the next steps for moving the authority from good to outstanding.</p> <p>For “help and protection” we need <i>“The experiences and progress of children who need help and protection’ is likely to be judged outstanding if the response to children and families is consistently good or better and results in sustained improvement to the lives of children, young people and their families”.</i></p> <p>For children in care and care leavers to be outstanding the grade descriptors state <i>‘The experiences and progress of children in care and care leavers’ is likely to be judged outstanding if the response to children in care and care leavers is consistently good or better and results in sustained improvement to the lives of children in care and care leavers”</i></p> <p>For the final judgment <i>“The impact of leaders on social work practice with children and families’ is likely to be outstanding if, in addition to meeting the requirements of a ‘good’ judgement, there is evidence that leaders (both professional and political) and managers are confident, ambitious and influential in changing the lives of local children, young people and families, including children in care and those who have left or who are leaving care. They inspire others to change the lives of these children and young people and their families. They innovate and generate creative ideas to sustain the highest-quality services, including early help services, for all children and young people. They know their strengths and weaknesses well and both respond to and are resilient to new challenges. Professional relationships between the local authority and partner organisations are mature and well developed. Accountabilities are embedded and result in confident, regular evaluation and improvement of the quality of help, care and</i></p>
-----	-------------------	--	--	---

				<p><i>protection that is provided”</i></p> <p>The service is looking at each of the requirements and is seeking to ensure we make sustainable progress to ensure our services are continually improving.</p>
48.	Cllr. Sara Conway	How will the Council improve road safety for pedestrians crossing Long Lane given the location of the access point for the development of the former lodge in Victoria Park?	Chairman, Environment Committee	<p>The proposal is to remove the entire parking bay in front of the site and extend the existing double yellow lines back to the bus stop facilitating extra protection.</p> <p>These safety improvements will be carried out as part of the highways works associated with the development.</p>
49.	Cllr. Saira Don	Can the leader comment on the progress made at the West Hendon Playing Fields?	Leader	<p>The Council has developed a draft masterplan for West Hendon Playing Fields in consultation with residents and stakeholders.</p> <p>The draft masterplan is currently open for public consultation until 28th July 2019 and can be located via the link below.</p> <p>https://engage.barnet.gov.uk/draft-masterplan-west-hendon-3?tool=map</p>

50.	Cllr. Arjun Mittra	Does the council maintain information on the languages spoken by employees, in the event that assistance with translation is needed?	Chairman, Constitution and General Purposes Committee	The council does not keep this information on their HR system
51.	Cllr. Saira Don	With combatting diabetes being a public health priority, can you comment on the successes of Diabetes Week?	Chairman, Health Overview and Scrutiny Committee	Diabetes week was a fantastic success. We were able to deliver hundreds of tests that indicate pre-diabetes or Type 2 diabetes all around the borough.
52.	Cllr. Nagus Narenthira	Can the administration provide a list of what is permitted at the original planning application and how it has changed by deed of variation at a later date in all new developments in Colindale?	Chairman, Planning Committee	<p>Due to the quantity of development which has taken place in Colindale and the general nature of the query it is not possible to answer this query within the timescales specified.</p> <p>I would encourage Cllr Narenthira refine, her request to clarify the timespan and the size of developments which she wants the response to provide information on.</p>

53.	Cllr. Peter Zinkin	Along with the great OFSTED news that we received earlier this month, can the Deputy Leader comment on other successes regarding children and young people in Barnet?	Chairman, Children, Education & Safeguarding Committee	<p>Children and young people in Barnet generally do well. Children, Education and Safeguarding committee recently received a report on outcomes for children and young people and found:</p> <p>Attainment at the end of Early Years Foundation Stage is above national average Year 1 Phonics – attainment in top 10% nationally End of Key Stage 2 (KS2) attainment in Reading, Writing and Maths combined – in top 10% nationally End of KS2 attainment is above national at all measures in all subjects Progress between Key Stage 1 (KS1) and KS2 in all subjects – significantly better than national with the average progress in Reading, Writing and Maths combined being in the top 10% nationally End of Key Stage 4 (KS4) GCSE attainment and progress – in top 5% nationally (Including Progress 8 and Attainment 8) End of Key Stage 5 (KS5) A Level attainment – in top 5% nationally Attainment in Reading, Writing and Mathematics combined by KS2 pupils on SEN Support and Progress by KS2 ‘SEN Support’ pupils and pupils with Education, Health and Care Plans in Reading and Mathematics. Over 95% of pupils attending a Good or Outstanding</p> <p>The outcomes for a children and young people should be celebrated as we continued to build the most family friendly community in London.</p>
-----	--------------------	---	--	--

54.	Cllr. Barry Rawlings	Under Labour pressure the previous administration agreed to have an Arts & Culture Strategy, which was produced with little ambition and no real action plan. Given that the Arts & Creative Industries employ more people in London than the Financial Sector can this be revisited in order to ensure that we have a forward looking strategy to ensure Barnet properly benefits from the creative talents in the Borough and recognise the role of arts in both quality of life and community cohesion?	Leader	The Arts and Culture Strategy will be kept under review. Arts and Culture also features in other areas of the Councils work, such as the Growth strategy which is currently out for consultation. The Growth strategy aims to ensure growth supports and enhances the current offer, and enables us to get the best out of the borough's green assets. It will also encourage growth in our visitor economy, including engaging more closely with creative and arts sectors and support new local leisure and cultural destinations. A 'meanwhile uses' database providing creative spaces that could be used for arts and culture has also been developed.
55.	Cllr. Thomas Smith	Does the Leader agree that Heritage Walks are a brilliant way to promote healthy living while helping our residents learn more about our borough?	Leader	I agree. The Worshipful Mayor's idea for launching this new walking initiative has led to the creation of six heritage walks, with the support for the British Guild of Tourist Guides. We have a beautiful borough, and this is a brilliant way to see more of it while getting fit.

56.	Cllr. Paul Edwards	How many Full Time Equivalent (FTE) officers does Barnet Council currently have in place to i. improve residents energy efficiency and ii. tackle fuel poverty?	Leader	All Environmental Health Officer (EHO) grant officers (5 in total) provide advice on energy efficiency for residents when conducting home visits. In addition, the public health team is developing the combined care pathway for food and fuel poverty referred to above.
57.	Cllr. Roberto Weeden-Sanz	Can the Leader comment on the progress of the proposed cycleway that will connect North Finchley with Haringey?	Leader	The consultation on the Barnet section of the proposed Cycleway from Hornsey to North Finchley ended on 10th July 2019. The results of the consultation will be collated into a report by the end of July.
58.	Cllr. Sara Conway	What measures will be taken to improve the time-band collections for residents on Watling Avenue and Burnt Oak Broadway?	Chairman, Environment Committee	All residents and businesses were informed about time banding prior to it being implemented. Street Scene who manage the time banded collections and community safety who manage the enforcement have conducted a walkabout in Burnt Oak with local ward members updating them on the actions taken. Further engagement will take place with the local community to raise awareness, enforcement will continue and the areas with time-banding will be closely monitored jointly by street scene and community safety. So far the concentrated work in Burnt Oak including the time banding has brought about an improvement in the public realm in and around Watling Avenue.

59.	Cllr. Roberto Weeden-Sanz	Does the Lead Member for Planning and Placemaking agree that it is vital that those who break planning laws are prosecuted?	Chairman, Planning Committee	Absolutely, and I'm pleased that according to the latest government statistics Barnet has taken formal enforcement against more breaches of planning control than any other local planning authority. Barnet took 195 formal enforcement actions in 2018.
60.	Cllr. Alan Schneiderman	Will the council remove disposable cups from council buildings as a step towards eliminating single-use plastic from Barnet?	Chairman, Environment Committee	All cups used in the vending machines in the Colindale office are fully recyclable, although all machines can accommodate ceramic cups and mugs so the number of paper cups actually used should be minimal.
61.	Cllr. Felix Byers	Highways maintenance is a priority for residents across the borough. Does the Chairman of the Environment Committee agree, however, that while the general reactivity of the service is good and our extension of the Network Recovery Plan is welcome, there remains significant room for improvement in performance, with too many residents' reasonable expectations of this basic service currently going unmet?	Chairman, Environment Committee	<p>The reactive Highways service ensures the Authority dispatches its responsibility to keep the network safe and in line with policy and the Intervention Criteria.</p> <p>In their capacity of Managing Agents, we are working with the third-party service provider Conway Aecom, to ensure this responsibility is met.</p> <p>Work is also underway to identify process improvements between the two organisations to increase productivity.</p>

62.	Cllr. Arjun Mittra	Does the Council have specific plans for what would happen in Barnet in the event of a "no deal" Brexit?	Leader	See Question 22
-----	-----------------------	--	--------	-----------------

63.	Cllr. Nizza Fluss	<p>Are there any laws or regulations on leaving private property on public streets or pavements? What is the council doing in terms of monitoring this? If so, what fines does the council impose? Have any enforcement been taken in the last 6 months?"</p>	Chairman, Environment Committee	<p>Under the Highways Act 1980 section 130 the Highway Authority has a duty to prevent obstruction of the public highway</p> <ul style="list-style-type: none"> • Section 137 is the offence of obstructing the public highway • Section 138 is the offence of erecting something on the public highway • Section 148 is the offence of placing items on the public highway <p>Street Trading Licencing will also cover licences for goods, tables & chairs and advertising A-boards etc.</p> <p>When an issue is reported Re Highways, Officers will investigate and if necessary will speak or write to offenders.</p> <p>Each authority sets its own level of fines to use on FPN's, dependent on the severity of the offence. The maximum fine for many of these offences is "level 3 on the standard scale", which is currently £1000.</p> <p>In the last 6 months, Highways Officers have issued 3 s137 warning notifications.</p> <p>There is also a joint visit planned between Highways Officers and the Metropolitan Police being organised at one location.</p>
-----	----------------------	--	---------------------------------------	---

64.	Cllr. Paul Edwards	How is Barnet Council supporting community energy projects across the borough?	Chairman, Environment Committee	Ensuring that Barnet is a clean and well maintained borough is a commitment in the council's Corporate Plan – <i>Barnet 2024</i> . The council would be happy to consider applications from community groups wishing to set up renewable energy projects. We offer start-up grants of up to £10,000 grants for proposals that meet at least one of our outcome criteria. These include protecting and enhancing the natural environment and reducing waste. We also provide a Crowdfunding platform where groups or individuals can generate contributions from the public for projects that aim to improve Barnet.
65.	Cllr. Sara Conway	What new measures will the Council pilot to try to get a grip on fly-tipping?	Chairman, Environment Committee	The council has stepped up its enforcement action to deter fly-tipping. Since February 2019 419 number of fines have been issued for flytipping. The council will also closely monitor areas where there is persistent fly-tipping, CCTV will be used to secure evidence where appropriate, this could include both covert and overt surveillance and will depend on a case by case assessment. We will continue to raise awareness.
66.	Cllr. Alan Schneiderman	How can the public add buildings to the council's long-awaited updated list of historic buildings?	Chairman, Assets, Regeneration and Growth Committee	The draft Local Heritage List is currently subject to a consultation exercise which ends in September. New nominations are not being considered as part of this project as the closing date to receive entries has passed. New additions to the list would need to be considered as part of any future review and should be sent to Heritage Team, Strategic Planning, London Borough of Barnet, 2 Bristol Avenue, London, NW9 4EW.

67.	Cllr. Arjun Mittra	Has the Council assessed the impact of a "no-deal" Brexit on its contracts and contractors?	Leader	See Question 22
68.	Cllr. Paul Edwards	How many privately rented properties are there in Barnet, and what is the spread of Energy Performance Certificate (EPC) ratings across these properties?	Chairman, Housing Committee	<p>Figures from the Office of National Statistics show that more than a quarter of households in Barnet now rent their home from a private landlord.</p> <p>The spread of EPC ratings is not currently known. However, the EPC register is checked as appropriate in relation to tenanted accommodation following a complaint about the housing conditions. Where a category 1 hazard is identified under the Housing Act 2004 in relation to Excess Cold or a statutory nuisance is identified as defined by the Environmental Protection Act 1990 the appropriate enforcement action will be taken to bring it up to the relevant standards.</p>
69.	Cllr. Sara Conway	What planning is the Council doing with the CCG to properly plan primary healthcare provision as part of their growth strategy?	Chairman, Health and Wellbeing Board	Health and Wellbeing Board on 18 th July considered draft Growth Strategy and a presentation from the CCG colleagues on primary care estates plans that link with the Growth Strategy. Details can be found on the HWB Board meetings site.

70.	Cllr. Alan Schneiderman	Why does this administration make it so difficult to create 20mph areas where residents have asked for them in response to road safety concerns?	Chairman, Environment Committee	<p>The former Cabinet in 2014 agreed the recommendations of a Task and Finish Group to allow schools in the borough to ‘opt-in’ for a 20 mph limit/zone. The decision provided for requests from other groups to also be considered, but the focus has been on schools. Dedicated funding for providing 20mph areas around schools has previously been identified from LIP funding available from TfL.</p> <p>We also received a request from Schools via their School Travel Plans. The School Travel Plans are currently being finalised with Schools to be submitted to TfL for Accreditation. Once the School Travel Plans, have been finalised we would be in a position to advise how much schools are requesting 20 mph speed limits or zones.</p> <p>A distinction needs to be made between 20mph limits and 20mph zones. 20mph speed limits make use of signage only but are only likely to be effective where traffic speeds are already relatively low. 20mph zones require some traffic calming features to make them self-enforcing.</p> <p>Where the speed limit on a road appears to drivers to be lower than is appropriate to the conditions, compliance with the speed limit using signage alone is unlikely and the level of enforcement needed to support it places an undue burden on police resources, and may give road users an undue sense of security regarding the speed of vehicles.</p> <p>Concerns have been raised in some boroughs around the level of enforcement that the police are able to provide for 20mph</p>
-----	-------------------------	--	---------------------------------	--

				<p>speed limits, and in some locations in Barnet where 20mph speed limits have been introduced concerns continue to be expressed regarding the speed of traffic.</p>
71.	Cllr Arjun Mittra	<p>Who is responsible for the area around the 232 bus stop in front of Strawberry Vale, which is covered in graffiti and litter? Will the council please find out and work to ensure the area is cleaned up?</p>	<p>Chairman, Environment Committee</p>	<p>There are a number of landowners in this location that have a duty to adequately maintain their assets in this location including TFL.</p> <p>Barnet Council Street Scene will carry out its responsibilities and contact the relevant bodies to request that this location is adequately monitored and maintained. The Environment Enforcement team will also undertake a litter and graffiti patrol.</p>
72.	Cllr. Paul Edwards	<p>The government's Private Rented Sector (PRS) Minimum Energy Efficiency Standards (MEES) came into force in April 2018. How is Barnet's Public Sector Housing Enforcement Team enforcing these new minimum standards? How many landlords have been charged for renting out properties below the legal minimum threshold of an Energy Performance Certificate (EPC) level E?</p>	<p>Chairman, Housing Committee</p>	<p>Where a category 1 hazard is identified under the Housing Act 2004 in relation to Excess Cold or a statutory nuisance is identified as defined by the Environmental Protection Act 1990 the appropriate enforcement action will be taken to bring the property up to the relevant standards. All licensed HMOs are required to meet appropriate levels of insulation and heating requirements.</p> <p>April 2018-March 2019 101 category 1 hazards were identified under the Housing Act 2004 in relation to Excess Cold. Through advice and enforcement action the Private Sector Housing team try and work with landlords to drive up standards including those linked to Energy Efficiency. Between April 2018 – March 2019 a total of 250 tenanted properties had category 1 hazards reduced.</p>

73.	Cllr. Sara Conway	How many times will Brent Terrace residents need to come to Council meetings before they receive proper answers and care?	Leader	Officers remain in constant communication between Council meetings.
74.	Cllr. Alan Schneiderman	How can local residents be encouraged to participate in council meetings?	Chairman, Constitution and General Purposes Committee	Residents rights are detailed in Article 3 of the Constitution. Residents can participate in council meetings in the following ways: by asking questions at committees; by submitting a petition; or by raising an issue at a residents' forum. Residents are encouraged to use these mechanisms to participate in a council meeting.
75.	Cllr. Arjun Mitra	The whole council will share my sadness at the news of the death of a three year old boy on East End Road recently. Local residents have asked for the foliage and earth to be removed at the traffic light in front of the Five Bells Pub to assist with movement, can this be done?	Chairman, Environment Committee	Highways Officers issued notices to the owners of the properties instructing them to cut back the hedge. Some works were carried out by property owners, and LB Highways Officers instructed Council Contractors to further cut back the foliage. Highways Officers will further instruct the Council Contractors to reattend East End Road to further cut back the foliage.
76.	Cllr. Sara Conway	Is the Council looking at community safety as part of their growth strategy?	Chairman, Community Leadership and Libraries Committee	The growth strategy will be focused on growth

77.	Cllr. Sara Conway	What has happened to the remaining funds for Burnt Oak Town Centre?	Chairman, Assets, Regeneration and Growth Committee	A number of projects in the town centre, such as public realm improvements, street furniture and tree planting are being considered for use of the remaining funds.
78.	Cllr. Sara Conway	How's the introduction of the new CPZ zones in Burnt Oak going and when's the review date?	Chairman, Environment Committee	The Controlled Parking Zones (CPZs) in the Burnt Oak and Colindale areas are fully operational. The review of the CPZs is scheduled to take place in the Spring/Summer of 2020.
79.	Cllr. Sara Conway	Can the new restrictions on questions from residents being limited to one question per person, and no more than 2 per agenda item, be lifted for representatives of residents associations and community groups who are asking questions on behalf of many local residents?	Chairman, Constitution and General Purposes Committee	Full Council is responsible for "Adopting and changing the Constitution." Neither political group had at the time of drafting this response proposed any amendments to the changes to Article 3 (Residents and Public Participation) as referred by the Constitution & General Purposes Committee. As such, the proposals will be voted on as presented.

80.	Cllr. Sara Conway	Can the new restrictions from residents being limited to 2 per agenda item be expanded for representations on issues concerning 1. Council outsourcing; 2. Council regeneration projects; and 3. Council cuts for which the negative impact on residents unfortunately seems to be generating the need for many more questions?	Chairman, Constitution and General Purposes Committee	Full Council is responsible for “Adopting and changing the Constitution.” Neither political group had at the time of drafting this response proposed any amendments to the changes to Article 3 (Residents and Public Participation) as referred by the Constitution & General Purposes Committee. As such, the proposals will be voted on as presented.
81.	Cllr. Anne Clarke	Last summer, residents of the railway terraces and the Westcroft Estate had knee deep weeds all summer long. Will the same happen again?	Chairman, Environment Committee	<p>This situation will not be repeated. A new weed spraying contractor is being used by Street Scene and monitoring of the quality of the first of three borough-wide herbicide applications has been very positive. The second spray is now underway which will further address any persistent weeds or regrowth.</p> <p>Unfortunately, the Terraces did suffer from weed growth last year which was ultimately addressed through manual clearance. The situation was found to have been exacerbated by the self-seeding of plants from residents’ front gardens/pots.</p>

82.	Cllr Anne Clarke	Staples Corner is a mess, will the council fully commit to cleaning the parts that belong to Barnet council?	Chairman, Environment Committee	<p>We are aware of the issues in Staples Corner and the ownership/responsibility issues that make ongoing cleansing and maintenance of the location challenging. A multi-disciplinary approach is required and Street Scene have been meeting and liaising and working with relevant bodies including TFL, local businesses and Brent Council officers. Work to address litter and overgrown vegetation has taken place since March. A positive meeting with Staples Corner Residents Against Litter and Mess (SCRAM) took place on 16 July and further action have been agreed between the relevant parties</p>
83.	Cllr Anne Clarke	What is the council doing to ensure residents of Childs Hill have a good number of GPs given the threat of closure of Cricklewood health centre and the relocation of Ravenscroft?	Chairman, Health, Overview and Scrutiny Committee	<p>Health Overview and Scrutiny and the HWBB consider and scrutinise Primary Care provision across the borough on a regular basis.</p> <p>HWB Board regularly receives updates on the Primary Care developments including updates on Primary Care Networks (PCNs) and estates developments and the Board makes sure primary care provision meets the needs of the local population.</p> <p>Health and Overview Scrutiny regularly receives and scrutinise access to and quality of all the NHS services and primary care is regularly included in this. At the last meeting on 11th July, HOSC considered a plan for Urgent Care Centre, PCNs and Cricklewood Walk-in Consultation that will commence on 29th July as well as an update on Ravenscroft Medical Centre Consultation process.</p> <p>Any issues raised at HOSC will feed into the consultation.</p>

84.	Cllr Arjun Mittra	I understand that the historic stained glass windows from Grass Farm, which were installed in the former Church End library, have been stolen. Has the council reported this to the police? Were they insured and who was responsible for the security of the building when they stolen?	Chairman, Assets, Regeneration and Growth Committee	At the time of the break-in, in December 2017, the building was vacant, unoccupied but physically secured. When the break-in was detected, the police anti-social behaviour officers were informed. Subsequently, in late January 2019, police officers conducted a deliberate operation, in coordination with Community Safety, to have the illegal occupiers removed. The stained-glass panels that were stolen were not insured.
85.	Cllr Arjun Mittra	What heritage assets owned by the council are not insured? If there are any, will the council now consider insuring them?	Chairman, Assets, Regeneration and Growth Committee	The council has a schedule of items identified as 'regalia' e.g. mayoral chains, maces and some precious metal items which have significant individual value and are insured. Other items are not listed on a schedule or routinely insured because of the impact this would have on insurance costs versus the relative value of the items. Heritage items that have historical and/or sentimental value do not necessarily have a material value so insuring them is not always possible or value for money.